

# Providing assistance during emergencies and strengthening resilience of vulnerable populations



URCS PARTNERSHIP MEETING, 20-21 MARCH, KYIV, UKRAINE

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## OUR ROLE

### ➤ **LAW OF UKRAINE «About Ukrainian Red Cross Society»**

- Auxiliary to the Government in providing **medical and humanitarian assistance during the armed conflict** and in peacetime, participation in provision of **international assistance in the event of disasters and emergencies**, **medical and social assistance** to the most socially unprotected groups of the population (Article 1)
  - The work of a non-state **voluntary emergency service** (Article 9)
  - has the right to establish hospitals, pharmacies, asylums, dining-rooms for the poor people; to receive support necessary for the realization of its goals and objectives from the state authorities and local self-government bodies (Article 12)
- ### ➤ **The Civil Protection Code of Ukraine, 2012** (relations related to the protection of the population, territories, environment and property from emergency situations, response to them, functioning of the unified state system of civil protection, and the empowerment of the state authorities of organizations irrespective of the form of ownership)
- ### ➤ **The Law of Ukraine "On Humanitarian Aid" 1999** (the procedure for providing of humanitarian assistance, legal, organizational, social principles of organization of humanitarian assistance activities and the transparency of this process)
- ### ➤ The Society and its organizations are registered in the **Unified State Register of Beneficiaries**
- ### ➤ **The Law of Ukraine "On Humanitarian Aid"** - the name of the Society with its organizations is included into the Article 1
- ### ➤ **The Law of Ukraine "On Charity Activities and Charitable Organizations" 2012** (principles of charitable activities, legal regulation of relations in the society, aimed at development of charitable activities, adoption of humanism and mercy, favorable conditions for the establishment and operations of charitable organizations)
- ### ➤ **The Law of Ukraine "On Volunteer Activities" 2011** (providing of volunteer activities)
- ### ➤ The Law of Ukraine "On Emergency Medical Aid" 2013 (training for non-medical personnel)
- ### ➤ The Cabinet of Ministers of Ukraine resolution as of 21.11.2012 No. 1115 "On Approval of the Procedure for the preparation and upgrading of qualifications of persons obliged to provide medical assistance" (URCS prepares non-medical staff and issues the relevant documents)
- ### ➤ **The Cabinet of Ministers of Ukraine resolution** as of 14.06.2002 No. 843 "On Approval of the General regulations on the special Governmental Commission on elimination of the manmade and natural emergencies" – The URCS President is a member of the State Commission for manmade and environmental emergencies



## Development of legislation base of the National Society

- **National Emergency Response Plan 2006 + changes of 2015-2016 - needs edition due to adoption of the Strategic Plan 2018-2020**
- **The Society's Emergency management development strategy (disaster services) 2017-2020**
- **Emergency Response Teams' Regulations from 2014 + changes 2016-2017**
- **Draft Standard Operating Procedures for rendering the First Aid to victims 2018. - needs to be approved**
- **Draft Training Module "ERT members trainings for providing assistance during the civil unrest" 2018. – needs to be approved**
- **Regulations on the First Aid skills - 2017**
- **Training programs for First Aid trainers and instructions 2011 + changes in 2016 - certificate of reference center**
- **Standard Operating Procedures (volunteer insurance, rules for safer access in conditions of armed conflict)**
- **Regulations for the Tracing Service in a new edition - 2017**
- **Regulations on work with humanitarian aid - 2015**



## Our activities that went to the Strategy 2018-2020

### OUR ACTIVITIES

In the event of an emergency, the Society ensures delivery and distribution of the necessary **humanitarian and charitable assistance** depending on the needs identified through appropriate assessments and resources. The Society supports the **Emergency Response Fund**, maintains emergency stocks, and develops and implements cash transfer programs.

**Emergency relief:** The Society is part of a nationwide emergency response system. The President of the Society is a member of the State Commission on Manmade and Environmental Safety and Emergencies. The Society coordinates its own activities with those of state authorities, local self-government bodies, and other existing stakeholders in this area. For this purpose the Society has established **Emergency Response Teams** consisting of specially equipped and regularly trained volunteers and staff. The Society develops specialized capacities of individual teams with regard to team member qualifications, geographical location, and the local social and economic situation.

If the **affected population requires shelter**, the Society has a mobile field camp, which can be deployed to shelter up to 250 people.



## Activities and Capacity

### Humanitarian cargo management capacity

- ✓ Assistance “in-kind”
- ✓ Regional branches received humanitarian aid on bilateral basis (medical supplies and equipment, bed linen, clothes and shoes, etc.)
- ✓ National Society Warehouse reconstruction, Kyiv region
- ✓ Development of the logistics capacity



**Main partners – Chinese, French, Finnish, German, Netherlands, Hungarian, Swedish RC, GIZ**





## Activities and Capacity

### First Aid trainings for population

6 hour trainings: 10927 people

12 hour trainings: 6034 people

48 hour trainings: 21 people

FA classes: 11113 people

373 instructors

60 trainers

In cooperation with NGO “Lifeguards” the joint training programs were developed, provided trainings for lifeguards: in summer 2017 FA was provided to 103 people on water and 132 people on the beach.

Trainings for receiving the FA qualification:  
1 – trainer course  
3 – qualification trainings for acting trainers  
10 – instructors course  
6 – qualification trainings for acting instructors

Partly renewed equipment:  
54 baby mannequins

With the support of ICRC 31 FA trainings for population were conducted in buffer zone in Lugansk and Donetsk

**Main partners: ICRC, IFRC**



## Activities and Capacity Aid Point at the contact line, 2017

- ✓ Stanitsa-Luhansk, check point in 2017, Aid Point organized for providing assistance by Ukrainian Red Cross volunteers
- ✓ Assistance provided for 536 thousand people, among them 6823 – people with disabilities, 15284 - children)
- ✓ Hot and cold drinks - 442,8 thousand people
- ✓ First Aid received 6539 people
- ✓ ICRC established Aid Points on both sides of the contact line



**Main partner: ICRC**





## Activities and Capacity: Relief and Livelihood

### ✓ Innovations in the ways of assistance : cash support for self-employed:

- Cash grant in the amount of 26.5 thousand UAH (1 000 CHF)
- Number of beneficiaries during the pilot period: 166 people (129 of IDPs)
- Duration: February-November 2017
- Development of this activity continues in 2018
- Geography of the intervention: Donetsk, Luhansk, Kharkiv, Kherson, Zaporozhye, Dnipropetrovsk regions.

### Till 2018 assistance provided:

203,52 mln UAH (6,8 mln euro) – food vouchers, parcels, cash support

19,06 mln UAH (0,6 mln euro) – pharmacy and hygiene vouchers, hygiene items)

78,55 mln UAH (2,6 mln euro) – shelter materials, renovations and reconstructions of buildings in the East of Ukraine



**Main partners: IFRC, Austrian, German, French, Danish RC**



## Activities and Capacity Development of Emergency Response Teams (ERT)



Main areas of activities:

- ✓ Emergency response
- ✓ FA trainings
- ✓ FA assistance during the civil unrests, events with big number of people
- ✓ Aid Point establishment, maintenance and proving the assistance
- ✓ Other activities such as aid distribution, participation in humanitarian events, referring competitions
- ✓ Development of activities, which needs specific skills

20 active ERTs

3 ERTs Units

453 ERTS members

7 simulations on the regional level

1 interregional simulation

1549 people received FA and assistance

1000 insurances for volunteers

(incl. volunteers in Eastern part of Ukraine)

19 members of ERT of Maidan time were  
awarded by Government of Ukraine

## Strengthening cooperation with the State Agencies

12 trainings conducted in cooperation with SES in 2017





## Emergency Response Teams: Experience

### Emergency response:

Damaging of water-, electricity-, and heating communications as a result of shelling (Avdiivka, Donetsk region) - humanitarian aid distribution, PSS, transportation.

Explosions of ammunition (Balaklia, Kharkiv region) - humanitarian aid distribution, evacuation, PSS, medicines provision

Explosions of ammunition (Kalinivka, Vinnitsa region) – distribution of humanitarian aid kits, PSS

Explosion of gas in block of flats (Kyiv, Golosiiv district) - drinking water distribution, catering, PSS

### International experience exchange:

International school of emergency response in Belarus (10 ERT members= 10 regions = 10 volunteers with new skills = 1 master class of ERT “ERT activities during civil unrests”



## Achievements and experience: Specialized activities

The West of Ukraine: development of  
mountain rescue teams



The East of Ukraine: development of  
cynological service and search  
activities





## Activities and capacity: First Aid training

FA Trainers and Instructors among ERTs member actively conducted 6 and 12 hours trainings for population

In 2017 instructors and trainers conducted 38 FA trainings for the representatives of Armed Forces of Ukraine and civil-military cooperation representatives.

Training were provided by Zaporizhzhia, Mykolaiv, Kherson, Kirovograd ERTs and National committee ERT.



## Activities and capacity: Being on duty

during sport events and marathons



during concerts and mass events





## Activities and capacity: FA during the Eurovision in Kyiv

- More than 100 000 viewers
- 456 people were assisted
- 89 people were provided with FA during the concerts
- 3 cases of ambulance assistance during the concerts



## Routine of ERT today:





## Difficulties and risks

- The internal regulatory base requires substantial updates and changes, new mechanisms for interaction should be established
- A need in development of integrated emergency response structure
- Crisis communication needs to be substantially improved
- A need of regulation of emergency response in the whole National society
- Undefined emergency response time criteria
- Well developed ERTs present only in 20 Branches from 25
- A need of development of an effective mechanism for reimbursement of expenses for volunteers (including making changes to the legal and regulatory state base).
- District branches capacity is mostly weak for implementing assistance projects





## Success indicators

### Indicators:

- National Society standard operating procedures for disaster response are tested and adapted;
- The National Society's structure is developed, volunteers and staff are provided with basic means for assistance provision, regular relevant trainings are conducted;
- Proper communication and coordination are ensured within the Unified State Emergency Response System;
- A system to communicate with and coordinate volunteers is tested and adapted;
- Emergency stocks, both in kind and cash, are created at national, regional and local levels;
- Activity in the area of tracing and restoring family links is reformed in accordance with existing needs, systems and tools are upgraded;
- An Emergency Response Fund is established; available resources are sufficient for response activities.

## Where we need partners support

In order to provide qualified support to disaster-affected populations throughout Ukraine, we are:

- Developing systems and procedures for providing emergency support to affected populations in accordance with IFRC standards, including the construction of logistics potential;
- Strengthening our emergency preparedness and response capacity at the national, regional and local levels through the creation of unified system of disaster prevention and response;
- Operating within the Unified State System of Emergency Prevention and Response;
- Developing a system for managing cooperation with volunteers; constantly train volunteers and staff to respond to emergencies;
- Supporting communities to prepare for and respond to emergencies and conflicts.
- Providing assistance to the victims of an emergency, creating emergency stocks in the case of emergencies;
- Improve the quality of tracing and restoring family links services to citizens both at the national and local level, and develop new directions to these services according to needs;
- Establish and support an Emergency Response Fund.

- ✓ Increasing logistics and warehouse capacity
- ✓ Experience exchange of involvement and motivation of volunteers
- ✓ Trainings programs development for FA providers
- ✓ Securing availability of equipment and transport
- ✓ Experience exchange with NSs with effective emergency response systems
- ✓ Increasing cooperation and joint interaction with state agencies
- ✓ Increasing crisis communication abilities
- ✓ Development of effective contingency plan
- ✓ Support and further development of livelihood programs for conflict affected population
- ✓ Support of further development of the Tracing Service
- ✓ Increasing capacity to bridge relief with development assistance



Більше про нас:

[redcross.org.ua](https://redcross.org.ua)

Ми в соціальних мережах:



[/redcrossukraine](#)